



It is with great pleasure and pride to announce that three of the Gaedeke Group properties have been honored, in response to our annual tenant surveys, with the

2005 National Commercial Real Estate Customer Service Award for Excellence

These properties are

**2800 North Central in Phoenix
Banner Place in Dallas
1310 G Street in Washington, DC**

This honor is bestowed on those commercial properties that have achieved the highest level and quality of service as rated by Tenants in these properties. This award is determined by achieving a minimum 50% response rate and an overall score of 85 or above. The “***A List Award***” is given to only the ***Best in the Industry***, and we are pleased that when compared to other properties throughout the country, these three Gaedeke Group properties have Tenant satisfaction scores among the highest in the nation.

Achieving the highest levels of tenant retention starts with a satisfied customer. The entire staff at each of these three buildings has excelled in achieving this outstanding level of satisfaction to their tenants.